ILWU-PMA BENEFIT PLANS /

International Longshore & Warehouse Union — Pacific Maritime Association

www.benefitplans.org

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ILWU-PMA Pension Plan ILWU-PMA Welfare Plan ILWU-PMA Watchmen Pension Plan

May 9, 2013

Subject: Provider network change for ILWU-PMA Coastwise Indemnity Plan

Dear Provider:

We are writing to inform you that effective January 1, 2013, the ILWU- PMA Coastwise Indemnity Plan changed its provider network to the Blue Shield of California PPO network. This change in the networks providing healthcare services to ILWU members affects where you submit your claims for dates of service on or after January 1, 2013.

All medical claims (excluding chiropractic claims) with <u>dates of service on and after January 1, 2013</u> should be sent to:

P.O. Box 272540 Chico, CA 95927-2540

Note:

 If you currently bill Blue Shield electronically, you may continue to do so using your existing BSC EDI Payor ID for the ILWU-PMA participants.

All medical claims with <u>dates of service prior to January 1, 2013</u> and all chiropractic claims, <u>regardless of the dates of service</u>, should be sent to:

ILWU-PMA Coastwise Claims Office P.O. Box 429101 San Francisco, CA 94142

Continue to direct pre-authorization and pre-certification requests to:

Innovative Care Management (ICM) (866) 275-1014

Please note: pre-authorization and pre-certification are voluntary and not required by the ILWU-PMA Coastwise Indemnity Plan.

Sincerely,

The Trustees of the ILWU-PMA Benefit Plans

Blue Shield of California, an independent member of the Blue Shield Association, provides only network access to the ILWU-PMA Coastwise Indemnity Plan. Blue Shield of California provides no claims payment services and does not assume financial risk or obligation with respect to ILWU-PMA Coastwise Indemnity Plan claims.